

Packaging and Shipping Guidelines Pre-Paid Printing Label Service Amazon Takeback Program

Please Note – You need access to a printer to use this service

IMPORTANT: THE FOLLOWING REQUIREMENTS MUST BE MET FOR A SUCCESSFUL IMPLEMENTATION OF OUR TAKEBACK SERVICES. WE CAN NOT GUARANTEE YOUR PARCEL WILL BE ACCEPTED IF THESE REQUIREMENTS HAVEN'T BEEN MET.

You can only dispose items of the same category and kind. The old appliance should not deviate significantly from the new purchased product in weight and dimension. This means that if you have ordered a new washing machine at Amazon you can have your old washing machine disposed of through our takeback service.

Maximum weight of parcels

Packages can be up to **30kg**.

Maximum size of parcels

Packages can be up to **300 cm in length and girth combined**



Note: Girth is the total distance around your package or object at its widest point, perpendicular to the Length (L).

Packaging

It is very important to evaluate your packaging materials and to make sure that they are adequate for the package contents. Select the package according to the size of the object.

You can use any packaging materials. You can also use pre-used materials if they are intact, durable for transport and there is no old address markings or related barcodes on the parcel, that may cause problems in our sorting services.

If your equipment has **Lithium cells and batteries installed**, you should have special care, namely:

- The equipment in this case should be packed with strong outer packaging. If using cardboard boxes, they must be strongly constructed, preferably with seams that are stitched or stapled, not merely glued. Use boxes that are at their full strength and that have not been compromised by humidity. Seal your box with duct-tape (preferably reinforced) by applying three strips to both the top and bottom of the box, so that the middle seam and the two edge seams are sealed;
- Appropriate measures shall be taken to minimize the damage of the equipment when filling and handling the packaging, e.g. use of rubber mats;
- The packaging shall be constructed and closed so as to prevent any loss of contents during carriage;
- Packages are marked "LITHIUM BATTERIES FOR RECYCLING";

Labeling

Make sure to place the label on top of the package and remove any old labels or cross out old markings. Secure the label and avoid placing it on box seams or tape.